AMIDA

Booking terms and conditions

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Nura Mallorca

Booking terms and conditions

This is a translation of the Spanish original, provided for information only. In the event of any discrepancy, the Spanish version prevails.

These terms apply to table bookings at BàrBar, La Bodeguilla, Periplo Portixol, Bar Nicolás, Nura and Room Service, restaurants run by Grupo Amida Restaurantes 2025, S.L.U. What you see on the booking sheet when you book (how long the table is yours, the guarantee or each restaurant's rules) is part of them.

How to book

On the restaurant's website, by phone or at the restaurant itself. Bookings are managed with CoverManager. **The booking is made when you receive the confirmation by email**; if the restaurant has to accept it or a guarantee is required, when it is accepted or you complete it.

If there is no table, you can join the waiting list: we will let you know if one becomes free, but it is not a booking.

How booking on the website works

You choose the day, time and number of people, and give us your name, email and phone number.

Before confirming you see a summary of your booking and can correct any detail or go back.

When you confirm, you receive an email with the booking: it is your proof. We do not store these terms separately for you; they are always on this page.

You can book in Spanish or English (and in the website's other languages, with these terms in English).

How long the table is yours

We keep the table for you for the time shown on the booking sheet (usually **2 h 15 min**). If you are running late, let us know: **after 15 minutes without hearing from you, we may give the table to other guests**.

Changing or cancelling

You can change or cancel your booking from the link in the confirmation email, from the restaurant's website (if you booked there, using the same browser) or by calling us. If you are not coming, please let us know as soon as possible so someone else can enjoy the table.

Card guarantee

Some bookings require a card guarantee; if so, you will see it on the booking sheet before confirming. **Nothing is charged when you book**. If you do not come or cancel with less notice than shown, **the amount per guest** shown to you before booking and stated in your confirmation will be charged. Before confirming, you expressly accept that charge with a separate tick box.

Nothing is charged if the restaurant cancels or changes your booking, or if you cannot come because of force majeure that you can show us.

You enter the card on CoverManager's secure page and payment gateway: we neither see nor keep its number.

No right of withdrawal

A table booking is a restaurant service for a specific date, so **it does not carry the 14-day right of withdrawal** that applies to distance purchases (art. 103.l of the Spanish General Consumer Protection Act). You can cancel it as explained above.

Groups and set menus

For large groups or set menus, write to us or call us: we will explain the terms (menu, deposit or prepayment and deadlines) before confirming.

Each restaurant's rules

Some restaurants have their own rules, which you will see on the booking sheet before confirming, such as a minimum age after a certain time or the dog-friendly area (let us know when booking if you are bringing yours).

Allergies and intolerances

Tell us when booking if anyone at the table has an allergy or intolerance, and remind us when you arrive. Allergen information for each dish is available on request.

Gift cards

Gift cards are bought and paid for in CoverManager's shop, under its own terms.

Your data

We handle your data to manage your booking as explained in the "Privacy policy".